Technology exhibitor order form



Valid from 1st January - 31st December 2022

5GHz USB adaptor hire

We provide: 1 x 5Ghz 802.11a/n USB network adaptor

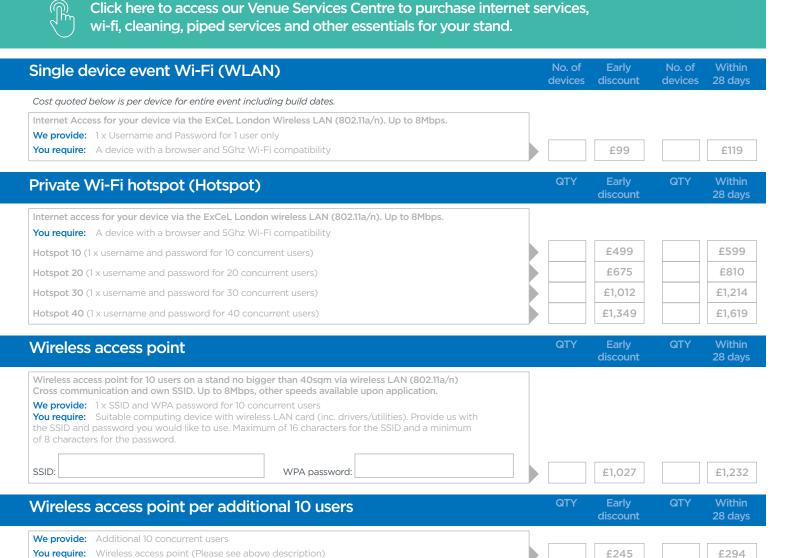
Internet access for your device via the ExCeL London wireless LAN (802.11a/n)

You require: Suitable computing device with 1 spare USB port and CD drive

(Please note the adaptor is subject to a £40 charge if not returned)

Wireless services cannot be fully supported in the presence of interference. Our wireless system is compatible with 802.11a/n, please make sure you use a device that operates on the 5Ghz frequency (802.11a/n), as this is less affected by the type of inteference found in an event space.

Orders placed before 28 days from the first day of tenancy will be eligible for our early discount rate. Orders placed within 28 days from first day of tenancy will be charged at our standard rate on all of ExCeL services.



QTY

discount

£75

QTY

28 days

£90

Internet connection (LAN)	QTY	Early discount	QTY	Within 28 days	
We provide: 1 x 10m 10/100/1000 ethernet connection (RJ45 male termination; 1 x private IP address behind the ExCeL firewall)					
You require: Device with working ethernet/LAN network interface					
Internet specification: By default internet bandwidth between 1 Mbps and 10 Mbps is behind our firewall and IP addresses are provided automatically.					
1 Mbps - for low bandwidth tasks like email and PDQ machines		£454		£545	
2 Mbps - for general internet browsing and email		£734		£881	
5 Mbps - for internet browsing, email and 1080p video content		£1,582		£1,898	
10 Mbps - for internet browsing, email, Zoom and Teams meetings, and 1440p video content/streaming		£2,694		£3,233	
Internet specification with public IP address Please note our public IP addresses are outside the firewall with no connection restrictions.					
2 Mbps		£817		£980	
4 Mbps		£1,383		£1,660	
6 Mbps		£1,948		£2,338	
8 Mbps		£2,260		£2,712	
10 Mbps		£2,777		£3,332	
All connections have automatic IP assignment. If you require a static IP, please tick here					
Internet connections above 10 Mbps will be outside our firewall with no connection restrictions					
15 Mbps - for large downloads, Zoom and Team meetings, and 4k video content/streaming		£3,960		£4,752	
25 Mbps - as above, and recommended for 4k video game streaming and high-demand software		£6,468		£7,762	
All connections have automatic IP assignment. If you require a static IP, please tick here					
For higher bandwidths, please contact exhibitororders@excel.london					
Additional IP address (IP)	QTY	Early discount	QTY	Within 28 days	
Additional IP address for use with the ExCeL London internet connection (LAN)	1				
Please note an additional IP address allows you to use more than one device on your cabled connection. When					
using a switch, you will require 1 IP address for each additional device that will be connected via a single cable. We provide: 1 x IP address (specification based upon selection above)					
You require: 1 x Internet connection; suitable switch & associated cables		£83		£100	
Network switch	QTY	Early discount	QTY	Within 28 days	
10/100 ethernet hub for networking multiple PC devices (additional cables will be required)		discourie		20 day3	
We provide: 1 x 10/100 switch (Please note 1 x port is required for Internet uplink)					
You require: Suitable UK Power supply. Please note that by default an internet connection provides 1 x IP address for 1 device. For more devices, additional IP addresses will need to be purchased for					
use with this switch.					
8 port switch		£83		£100	
16 port switch		£121		£145	
24 port switch		£160		£192	
Ethernet cables	QTY	Early discount	QTY	Within 28 days	
10m ethernet cable					
20m ethernet cable		£12 £22		£14 £26	
Network router	QTY	Early discount	QTY	Within 28 days	
10/100/1000 ethernet router for networking multiple PC devices					
We provide: 1 x 10/100/1000 router (Please note this is <u>not</u> a wireless router)					
You require: Suitable UK power supply.		£245		£294	
Stand cabling	QTY	Early discount	QTY	Within 28 days	
ExCeL London can cable your stand (cost is quoted per cable)					
You provide: A detailed stand plan on where you would like each connection to be run		£88		£106	
	SUB TOTA	£			
(excluding VAT) 20% VAT					
TOTAL (including VAT)			£		

Service position

Not required for Wi-Fi orders



Please ensure a ducted floor plan is sent with this order form. Please tick if ducted floor plan is enclosed.

You must send a drawing highlighting exactly which duct you need your services/supplies installed to and the orientation of your stand as shown (right):

Example of duct marking



Summary of terms This order is accepted on the understanding that full ExCeL Venue Services Terms and Conditions apply (available upon request)

- · American Express and Diners Card will no longer be accepted as a payment method.
- Delivery of orders cannot be guaranteed unless received 21 days before event tenancy.
- · Orders placed before 28 days from the first day of tenancy will be eligible for our early discount rate.
- Orders placed within 28 days from the first day of tenancy will incur a 20% surcharge on all of ExCeL Core Services.
- Any changes required due to incorrect ducted floor plans will be subject to a surcharge.
- ExCeL London will not be liable for any consequential or other direct or indirect loss suffered by the Customer howsoever caused.
- Refunds will ONLY be given if written cancellation is received not less than 14 days prior to tenancy (Subject to an administration charge).
- Power and power distribution are not included, nor provided by, ExCeL Venue Services.
- Connection to the ExCeL London network (LAN) will only be allowed if the customer is in accordance with the IT & Communications Connection Policy.
- Currently, wireless technology is not capable of providing a guaranteed level of service (without a strictly enforced policy that maintains a clean airspace) in a challenging event environment which is affected by sources of interference that vary from event to event.
- You acknowledge and accept that any device I connect the ExCeL London Wi-Fi 5Ghz compatible and any ordered wireless services are subject to
 interference and cannot be fully supported. Refunds will not be considered due to the effect of interference or the device(s) being 5Ghz incompatible.

ExCeL Core Services

phone: +44 (0)20 7069 4400

email: exhibitororders@excel.london

office hours: Mon-Fri 0900-1730 GMT

Event / exhibitor details				
Event Name:	Stand Number and/or Room Name:			
Order contact details	We require contact details so we can contact you about your order			
First name: Job title: Address:				
Country:	Postal/zip code:			
Telephone:	Email:			
VAT number:	Direct Mail Opt-in:			
Invoice details These are the details	tails as they will appear on your invoice (this cannot be changed at a later date)			
Same as Order contact details: Please complete this section if different from Order contact details. First name:	Last name:			
Job title:	Company:			
Address:				
Country:	Postal/zip code:			
Telephone:	Email:			
Payment details Orders will be	e invoiced, full payment must be received before the first build day of the event			
Services will not commence until full payment is received				
Payment Method: Bank Transfer				
Credit Card (Finance team will contact you)				
PO Reference:				